Report Illegal DUMPING

If you **see it, report it!**

Follow these easy steps if you spot someone illegally dumping debris:

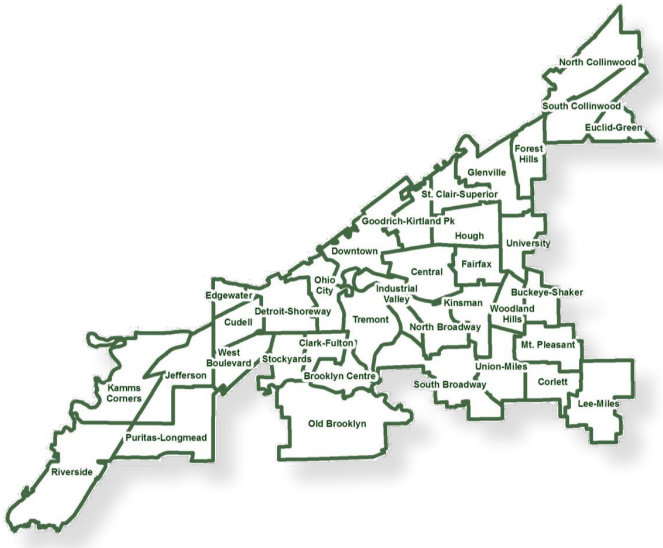
- Help us by reporting dumping in your neighborhood!
- Get a detailed description of the car license plate number, make and color
- Provide a detailed description of the suspects race, height, weight (if possible)
- Record the date, time and location of the incident
- Reward available if violator is convicted

When you see dumping of waste, tires or debris on vacant lots, at abandoned homes or in the streets, call the:

DUMP Hotline 664-DUMP (3867)

Greener Cleaner
Public Works

*Providing **quality service** for **quality life** in **our neighborhoods**, **our city** and **our future***



Division of Parks Maintenance
500 Lakeside Avenue
Cleveland, OH 44114
(216) 420-8300

CITY OF CLEVELAND
Mayor Frank G. Jackson

Vacant Property & Lot Maintenance Service

Department of Public Works
Division of Parks Maintenance

Keeping Cleveland **Clean & Green**

ONE NEIGHBORHOOD AT A TIME!

CLEVELAND HAS A CITY-WIDE PROCESS FOR **CUTTING** AND **CLEANING** VACANT PROPERTIES

Approximately once every seven weeks during the growing season **(April – September)**, the City of Cleveland services vacant properties. There is a process to servicing these lots which ensures that you and your neighborhood get the most service possible from the available resources. This process includes the following steps:

STEP 1- Supervisors identify vacant properties with grass or weeds over 8 inches or with excessive litter and/or debris.

STEP 2 - Vacant lots are cut with tractors while hand crews mow vacant houses. The rubbish and debris is stacked for pick up.

STEP 3 - Rubbish Packer Crews remove collected trash and debris within 1–3 days. A fee is also assessed to property owners for this service.

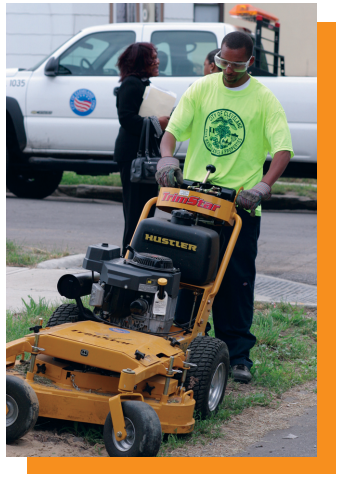
BACK TO STEP 1 - The process repeats during the growing season.

VACANT PROPERTIES AND LOTS

Know the FACTS

The City **mows grass** and **clears trash** and **debris** from vacant houses and lots.

- The City has the authority to service all vacant properties and lots when the grass or weeds grow 8 inches or taller.
- Vacant properties are serviced once every 7 weeks during the grass growing season from April through September. The weather may affect this cycle.
- Vacant lots are cut by tractor and then followed by hand crews who trim around houses.



- The City does not trim shrubs and bushes unless these are blocking the public right of way.
- Hand crews bag and stack the debris on the mouth of the driveway for pick up.
- City crews are assigned to mow and clean both the front and back yards of vacant houses unless the property is fenced and locked. Crews do not enter structures or porches.

If you, as a good neighbor, volunteer to cut the front yard of a vacant property, please call **420-8300** so that the City can come out and cut the back yard.

When the City cuts and cleans a vacant property, the property owner is billed for this service.

For vacant property service requests call **420-8300** or visit **www.cleveland-oh.gov**

Rodent or wild animal problem?

Call the City's Environmental Health Division at **664-2300**