



# Cleveland Care Calls

For Cleveland Senior Citizens **60 Years** of Age and Over

**Cleveland Care Calls** is an automated telephone reassurance system being offered to Cleveland Senior Citizens by the **Departments of Aging and Public Safety**. Through this computerized system, the senior receives a call, on the days they request, to check on their well-being.

They can select a time to receive the call between **7AM -11AM**. If the senior does not respond to his/her call:

- System will make several additional attempts in a thirty (30) minute period
- If no response within the thirty minute period, the system will then contact any person that the senior has designated as an emergency contact
- If the senior or any of his/her contacts cannot be reached, the Department of Public Safety may be asked to make a home check on the individual in question



**CITY OF CLEVELAND**  
Mayor Frank G. Jackson

To participate in the Cleveland Care Calls Program a senior must complete an application.

**Please tell your older neighbors and friends, especially those who are homebound, about this service.**

For further information, please contact the **Cleveland Care Calls** Project Director at **216-664-6316** or **216-664-2833**.